

LEVEL I		GREEN	LOW	LEVEL II		BLUE	GUARDED	LEVEL III		YELLOW	ELEVATED	LEVEL IV		ORANGE	HIGH	LEVEL V		RED	SEVERE		
Household environment is considered standard. No special knowledge in working with the chronically disorganized is necessary.				Household environment requires professional organizers or related professionals who have additional knowledge and understanding of chronic disorganization.						The ICD considers Level III to be the pivot point between a household environment that can be assessed as cluttered and a household assessment that may require the deeper considerations of working in a hoarding environment. Professional organizers, related professionals or others who are working with Level III household environments should have significant training in chronic disorganization and have developed a helpful community network of resources, especially mental health professionals.				Household environment requires a coordinated collaborative team of service providers in addition to professional organizers and family. Such providers might include mental health professionals, social workers, financial counselors, pest and animal control officers, crime scene cleaners, licensed contractors and handypersons. Mental health and/or medical and financial issues are frequently involved.				Household environment will require intervention from a wide range of professionals. Professional organizers should not work alone in a Level V environment. A collaborative team of related professionals needs to be assembled to create and implement clearly defined goals and negotiated timetables. Members might include family, mental health professionals, social workers, building manager, zoning, fire, and/or safety agents. The individual with a Level V home might be involved in legal proceedings, such as a conservatorship, guardianship, divorce, custody, eviction or condemnation proceedings. Formal written agreements among the parties should be in place before proceeding.			
Structure and Zoning	<ul style="list-style-type: none"> All doors, stairways and windows accessible All plumbing, electrical, HVAC (heating, ventilation and air conditioning) systems fully functional Installed and functional fire and carbon monoxide (CO) detectors 	Structure and Zoning	<ul style="list-style-type: none"> One major exit blocked One major appliance or HVAC device not working for longer than one season (regionally appropriate) Some plumbing or electrical systems not fully functional Nonexistent or non-functional fire and carbon monoxide (CO) detectors 	Structure and Zoning	<ul style="list-style-type: none"> Outside clutter of items normally stored indoors HVAC devices not working for longer than one season (regionally appropriate) Nonexistent or non-functional fire and carbon monoxide (CO) detectors One part of home exhibits light structural damage (having occurred in preceding six months) 	Structure and Zoning	<ul style="list-style-type: none"> Excessive outdoor clutter of items normally stored indoors HVAC devices not working for longer than one year Nonexistent or non-functional fire and carbon monoxide (CO) detectors Structural damage to home existing longer than six months Water damaged floors, damaged walls and foundations, broken windows, doors or plumbing Odor or evidence of sewer backup 	Structure and Zoning	<ul style="list-style-type: none"> Extreme indoor/outdoor clutter; foliage overgrowth; abandoned machinery Inadequate or nonexistent ventilation; HVAC systems not working Non-existent or non-functional fire and carbon monoxide (CO) detectors Water damaged floors, walls and foundation; broken windows, doors or plumbing Unreliable electrical, water, and/or sewer septic systems; odor or evidence of sewer backup Irreparable damage to exterior and interior structure Nonexistent or non-functional fire and carbon monoxide (CO) detectors 												
										Animals and Pests	<ul style="list-style-type: none"> Appropriate animal control (behavior and sanitation) Number of animals in compliance with zoning regulations No evidence of non-pet rodents or insects 	Animals and Pests	<ul style="list-style-type: none"> Animals: evidence of inappropriate animal control (behavior and sanitation) Visible or odorous pet waste Visible pet fur/hair/feathers Light to medium evidence of common household pests/insects 	Animals and Pests	<ul style="list-style-type: none"> Animal population exceeds local legal regulations Evidence of inappropriate animal control Inadequate sanitation (fish tank stagnant, reptile aquarium not well maintained, animal odor and waste, bird droppings) Audible evidence of pests; medium level of spider webs in house Light insect infestation (bed bugs, lice, fleas, cockroaches, ants, silverfish, etc.) 	Animals and Pests	<ul style="list-style-type: none"> Animal population exceeds local ordinances Evidence of poor animal sanitation; destructive behavior Excessive spiders and webs Bats, squirrels, rodents in attic or basement (audible and visible) Medium insect infestation (bedbugs, lice, fleas, cockroaches, ants, silverfish, etc.) 	Animals and Pests	<ul style="list-style-type: none"> Animals at risk and dangerous to people due to behavior, health and numbers Pervasive spiders, mice, rats, squirrels, raccoons, bats, snakes, etc. Heavy insect infestation (bed bugs, lice, fleas, cockroaches, ants, silverfish, etc.) 		
Household Functions	<ul style="list-style-type: none"> No excessive clutter All rooms being used for intended purposes All household appliances fully functional Consistent routine housekeeping and maintenance 	Household Functions	<ul style="list-style-type: none"> Clutter obstructs some functions of key living areas Slight congestion of exits, entrances, hallways and stairs Some household appliances not fully functional Inconsistent routine housekeeping and maintenance 	Household Functions	<ul style="list-style-type: none"> Clutter obstructing functions of key living areas Clutter exists around exits, entrances, hallways and stairs At least one room not being used for intended purpose, e.g., items stored in shower; limited bed access or space Several appliances not fully functional Inappropriate usage of electric appliances and extension cords Substandard housekeeping and maintenance One or two obvious hazardous materials in small quantities, such as chemical spills, broken glass, etc. 	Household Functions	<ul style="list-style-type: none"> Diminished use of and accessibility to key living areas Several rooms cluttered to extent they cannot be used for intended purposes, e.g., items stored in shower; limited bed access or space Clutter inhibits access to exits, entrances, hallways and stairs Inappropriate storage of hazardous/combustible materials, e.g., gasoline, leaking paint or chemicals Appliances used inappropriately, e.g., refrigerator being used for storing non-food items Improper use of electric space heaters, fans or extension cords 	Household Functions	<ul style="list-style-type: none"> Key living spaces not usable All rooms not used for intended purposes Exits, entrances, hallways and stairs blocked Toilets, sinks and tubs not functioning Hazardous conditions obscured by clutter Appliances unusable Hazardous and primitive use of kerosene, lanterns, candles, fireplace/woodstove as primary source of heat and/or light 												
										Health and Safety	<ul style="list-style-type: none"> Safe and maintained sanitation conditions No odors (animal, food or natural gas) Medications: quantity within normal limits; appropriately stored, current dates and child-proof lids as indicated 	Health and Safety	<ul style="list-style-type: none"> Evidence of non-maintained sanitation conditions Odors related to dirty dishes, food preparation surfaces, laundry, toilets; mildew in bathroom or kitchen Medications: quantities questionable; expired, current Rx and OTC commingled; haphazard storage; pills not in Rx containers 	Health and Safety	<ul style="list-style-type: none"> Evidence of non-maintained sanitation conditions (food preparation surfaces heavily soiled, dirty dishes, dirty toilets, visible mildew in bathroom or kitchen) Odors obvious and irritating Garbage cans not in use, full or overflowing Presence of accumulated dust, dirt and debris Dirty laundry scattered throughout the house Medications: Rx and OTC easily accessible to people and pets; presence of expired Rx medications 	Health and Safety	<ul style="list-style-type: none"> Rotting food, organic contamination Expired, leaking or buckling cans and/or jars Dishes and utensils unusable No linens on beds; sleeping on mattress, chair or floor; infestation of bedding and/or furniture Mold and/or mildew obvious; visible moisture or standing water Medications: Rx and OTC easily accessible to people and pets; presence of expired Rx medications 	Health and Safety	<ul style="list-style-type: none"> Human urine and excrement present Rotting food; organic contamination; expired, leaking or buckled cans and/or jars Dishes and utensils buried or nonexistent Beds inaccessible or unusable due to clutter or infestation Pervasive mold and/or mildew; moisture or standing water Medications: Rx and OTC easily accessible to people and pets; presence of expired Rx medications 		
Personal Protective Equipment (PPE)	<ul style="list-style-type: none"> PPE Optional First aid kit, hand sanitizer, flashlight and insect repellent 	Personal Protective Equipment (PPE)	<ul style="list-style-type: none"> Light PPE: as needed and suggested Medical or industrial grade latex or nitrile gloves and heavy-duty leather or cloth work gloves with reinforced palms Caps (such as baseball) or disposable polyester bouffant caps Disposable shoe covers First aid kit, hand sanitizer, flashlight and insect repellent 	Personal Protective Equipment (PPE)	<ul style="list-style-type: none"> Medium PPE Face masks: surgical mask or healthcare particulate respirator mask Eye protection and gloves: eyeglasses, safety goggles, medical or industrial grade latex or nitrile gloves; work gloves with reinforced palms Disposable coveralls, polyester bouffant caps, work shoes/boots First aid kit, hand sanitizer, flashlight and insect repellent 	Personal Protective Equipment (PPE)	<ul style="list-style-type: none"> Full PPE Face masks: surgical mask, healthcare particulate respirator mask, or respirator with organic filter(s) Safety goggles; medical or industrial grade latex or nitrile gloves; heavy duty work gloves Disposable coveralls, caps, and shoe covers; work shoes/boots First aid kit, hand sanitizer, headlamp/flashlight and insect repellent 	Personal Protective Equipment (PPE)	<ul style="list-style-type: none"> Full PPE required Face masks: healthcare particulate respirator mask or respirator with organic filter(s) Safety goggles; medical or industrial grade latex or nitrile gloves; heavy duty gloves Disposable coveralls, caps and shoe covers; work shoes/boots First aid kit, hand sanitizer, headlamp/flashlight and insect repellent 												